



# OPTISIM

CLOUD-BASED BILLING & PROVISIONING  
PLATFORM FOR ACCOUNT MANAGEMENT



[iec-telecom.com](http://iec-telecom.com)

OptiSIM is an exclusive cloud-based SIM management tool developed by IEC Telecom Group.

It is a web-based solution which provides, via a secured (SSL) access, the ability for IEC Telecom resellers and customers to manage and monitor all their satellite lines (SIM cards, VSAT links or devices), call/consumption details and invoices, enabling an extensive follow-up of prepaid and post-paid accounts.

OptiSIM is constantly evolving to meet the customers' needs for an extended monitoring of their telecommunications activities.

OptiSIM is 24/7 accessible via a web browser with a unique login and password access and has 3 main functionalities:

**PROVISIONING**

**ACCOUNT  
MANAGEMENT &  
FOLLOW UP**

**BILLING  
& INVOICING**

### ONE UNIQUE TOOL TO MANAGE ALL YOUR PROVISIONING NEEDS IN REAL TIME

OptiSIM allows any reseller or customer, once identified to access its satellite-based lines and to place orders for :

- SIM card or line activation
- Add prepaid credit on specific or several lines
- Manage post-paid subscription plan (change plan, upgrade or downgrade)
- Line deactivation or suspension
- Line reactivation

All customers' orders are stored and executed within a predefined SLA.

### EXTENSIVE FOLLOW UP OF YOUR ACCOUNT TRAFFIC AND ACTIVITY

OptiSIM has been designed to provide a complete overview of telecommunications activities on the deployed fleet. Including information such as:

- Calls/ data session date and location for all devices
- Volume usage (data usage in Mb or Gb, in minute of in USD)
- Perform specific request on traffic report
- Rename and edit account devices (SIM cards or lines) to make invoicing clearer when customers manage multiple accounts or lines.
- Create consumption alerts and receive notification when threshold is exceeded (in Mb, minutes and/or USD)  
Example: create a low balance or expiration alert and receive a notification when a SIM card needs to be recharged

### EASY BILLING AND INVOICING MANAGEMENT

OptiSIM collates and aggregates all call details and automatically stores and delivers monthly invoices in PDF or Excel formats to an established list of recipients.

For billing purpose, resellers or customers can use OptiSIM to:

- Manage their invoice currency, available in €, USD, AED, SGD, NOC, ZKT, SEK – Multi-currency tool
- Consult and export past invoices when needed (unlimited invoices history)
- Receive and consult all lines details for all consumption (ahead of invoicing creation)
- OptiSIM is the ideal tool to actively monitor and manage telecommunications, integrate invoices into any accounting system and carefully follow up and manage their costs.

### EXTENDED ACTIVITY REPORTING TO ADAPT/ADJUST YOUR OPTIONS

Gathering all details and information about any satellite line provided by IEC Telecom, OptiSIM enables users to make specific requests to the database. These requests can be based on various criteria such as:

- Date
- Network
- Call type (voice or data)
- Etc...

Therefore a customer can get a complete snapshot of all their SIM cards or lines activity for a specific period of time of their choice (filtering per day, month or year basis).

**Easy & efficient account management tool:** access your data 24/7 wherever you are

**Traffic monitoring:** complete logs information for both prepaid and postpaid accounts

**Usage & Reporting:** access and download account and billing history according to various search criteria.

**Prepaid account:** order, activate and recharge. Check account balances and call details.

**Consumption limits & alerts:** set specific limits for a device(s) or groups of postpaid SIM cards and receive email notification when limit is reached.



ACCESS AND MANAGE YOUR ACCOUNT INFORMATION, SET EMAIL RECIPIENT(S) FOR INVOICES, CONSUMPTION ALERTS...

SEE LOCATION OF YOUR FLEET AROUND THE WORLD (LAST CALL LOGS)

CLASS	TYPE	SIM/DEVICE	NAME	GROUP	LAST	ACTIVE	STATUS
POSTPND	GLOBAL SIM	11601101214	GLOBAL STAR de 1	SubPhone Africa	03/04/14	20805	95/6111
POSTPND	SEC	30611510432260	PostDoc	SEC	06/07/11	36266	85/0011
POSTPND	SEC	306115103310600	indium 9575	MEP 1 : 95.141.98.1	06/02/14	France	86/5412
POSTPND	SEC	306234812023630	rai shah nano	SEC - IEC TEST	02/15/15	HE26	91/3811
POSTPND	SEC	3062348119152390	rai shah nano	SEC - IEC TEST	02/05/15	R00044	11/2611
POSTPND	SEC	306234811325260		MEP 1 : 95.141.98.1	13/15/14	FRANCE	96/1912
POSTPND	BGNH	88870990541220420					82/1308
POSTPND	BGNH	888709908442117561					82/1408
POSTPND	BGNH	88870990442117560					82/1508
POSTPND	BGNH	888709907415201734	BGNH 9002	LOCATIONH	11/06/14	France	94/2107
POSTPND	FIB	8887099074141812623	Fleet Boardard				91/1809
RENTAL	BGNH	888709908412412290		ASTEC			91/2219
RENTAL	BGNH	888709908412420319	OFM		11/05/14	Burkina	98/1111
RENTAL	FIB	888709909414117907	Fleet Boardard				91/0519
PREFAC	BGNH	888709913412448956	Adèle en avion				96/0710
POSTPND	BGNH	888709913412508545			12/09/14	FRA	93/0314
POSTPND	PRENUM	8888108224000743069	Sec		02/03/15	208	96/1812
RENTAL	PRENUM	8888108310000623062			02/15/16	France	91/0219
PREFAC	PRENUM	8888108310000111115	SEC 90	MY GROUP			95/0913
PREFAC	PRENUM	88881083201000017908			04/03/11	France	96/0211
RENTAL	PRENUM	888810841400142221			12/12/14	FRA	93/0708
PREFAC	PRENUM	8888108514800000046	indium 9075	vs avec SEC 30011001	04/05/15	France	95/0211
POSTPND	I*	08862052015002032526	APN	SEC TEST	13/09/14	France	86/2114
RENTAL	VOICE_AD	08862055236000199138			13/08/13	France	89/0006
POSTPND	I*	08862055800000000002	Training	Say 3	07/17/14	France	83/0312

CHECK ALL YOUR 'DEVICES' / LINES AND EDIT STATUS (ACTIVE, NON ACTIVE, TO BE ACTIVATED...)

ACCESS DASHBOARD WITH ALL RELEVANT INFORMATION DISPLAYED WITH GRAPHICS

**IEC TELECOM GROUP INTEGRATES AND DELIVERS HIGHLY RELIABLE MOBILE AND FIXED SATELLITE COMMUNICATIONS SOLUTIONS TO BUSINESSES, PUBLIC INSTITUTIONS AND INDIVIDUALS ALL OVER THE WORLD.**

FOR 20 YEARS NOW, IEC TELECOM GROUP OFFERS HIGH-QUALITY SATELLITE-BASED TECHNOLOGY AND PROVIDES CLIENTS WITH EFFICIENT END-TO-END VOICE AND DATA SERVICES WHEN IT MATTERS THE MOST.

OUR LARGE PORTFOLIO INCLUDES MOBILE, PORTABLE AND FIXED SOLUTIONS AND OUR MULTI-NETWORKS APPROACH ENABLE US TO COVER USERS WHEREVER THEY NEED.

WE ARE ABLE TO DEPLOY TAILORED MANAGED NETWORK COMMUNICATIONS SERVICES AND OFFER A COMPREHENSIVE SUITE OF SYSTEM INTEGRATION, PRODUCTS, NETWORK SERVICES AND VALUE-ADDED SERVICES.

WE BELIEVE THIS INTEGRATED APPROACH OF IN-HOUSE DESIGN AND ENGINEERING EXPERTISE PROVIDES US WITH A UNIQUE ADVANTAGE.

THIS COMMUNICATION LIFECYCLE & VALUE PROPOSITION IS TAKEN TO SELECTIVE VERTICAL MARKETS INCLUDING HUMANITARIAN, GOVERNMENTAL, MEDIA, ENERGY, ENTERPRISE AND MARITIME.

IEC TELECOM GROUP SOLUTIONS ARE DEPLOYED IN EUROPE, AFRICA, MIDDLE EAST AND ASIA.