



OPTISIM

CLOUD-BASED BILLING & PROVISIONING
PLATFORM FOR ACCOUNT MANAGEMENT



iec-telecom.com

OptiSIM is an exclusive cloud-based SIM management tool developed by IEC Telecom Group.

It is a web-based solution which provides, via a secured (SSL) access, the ability for IEC Telecom resellers and customers to manage and monitor all their satellite lines (SIM cards, VSAT links or devices), call/consumption details and invoices, enabling an extensive follow-up of prepaid and post-paid accounts.

OptiSIM is constantly evolving to meet the customers' needs for an extended monitoring of their telecommunications activities.

OptiSIM is 24/7 accessible via a web browser with a unique login and password access and has 3 main functionalities:

PROVISIONING

ACCOUNT MANAGEMENT & FOLLOW UP

BILLING & INVOICING

ONE UNIQUE TOOL TO MANAGE ALL YOUR PROVISIONING NEEDS IN REAL TIME

OptiSIM allows any reseller or customer, once identified to access its satellite-based lines and to place orders for :

- SIM card or line activation
- Add prepaid credit on specific or several lines
- Manage post-paid subscription plan (change plan, upgrade or downgrade)
- Line deactivation or suspension
- Line reactivation

All customers' orders are stored and executed within a predefined SLA.

EXTENSIVE FOLLOW UP OF YOUR ACCOUNT TRAFFIC AND ACTIVITY

OptiSIM has been designed to provide a complete overview of telecommunications activities on the deployed fleet. Including information such as:

- Calls/ data session date and location for all devices
- Volume usage (data usage in Mb or Gb, in minute of in USD)
- Perform specific request on traffic report
- Rename and edit account devices (SIM cards or lines) to make invoicing clearer when customers manage multiple accounts or lines.
- Create consumption alerts and receive notification when threshold is exceeded (in Mb, minutes and/or USD)
Example: create a low balance or expiration alert and receive a notification when a SIM card needs to be recharged

EASY BILLING AND INVOICING MANAGEMENT

OptiSIM collates and aggregates all call details and automatically stores and delivers monthly invoices in PDF or Excel formats to an established list of recipients.

For billing purpose, resellers or customers can use OptiSIM to:

- Manage their invoice currency, available in €, USD, AED, SGD, NOC, ZKT, SEK – Multi-currency tool
- Consult and export past invoices when needed (unlimited invoices history)
- Receive and consult all lines details for all consumption (ahead of invoicing creation)
- OptiSIM is the ideal tool to actively monitor and manage telecommunications, integrate invoices into any accounting system and carefully follow up and manage their costs.

EXTENDED ACTIVITY REPORTING TO ADAPT/ADJUST YOUR OPTIONS

Gathering all details and information about any satellite line provided by IEC Telecom, OptiSIM enables users to make specific requests to the database. These requests can be based on various criteria such as:

- Date
- Network
- Call type (voice or data)
- Etc...

Therefore a customer can get a complete snapshot of all their SIM cards or lines activity for a specific period of time of their choice (filtering per day, month or year basis).

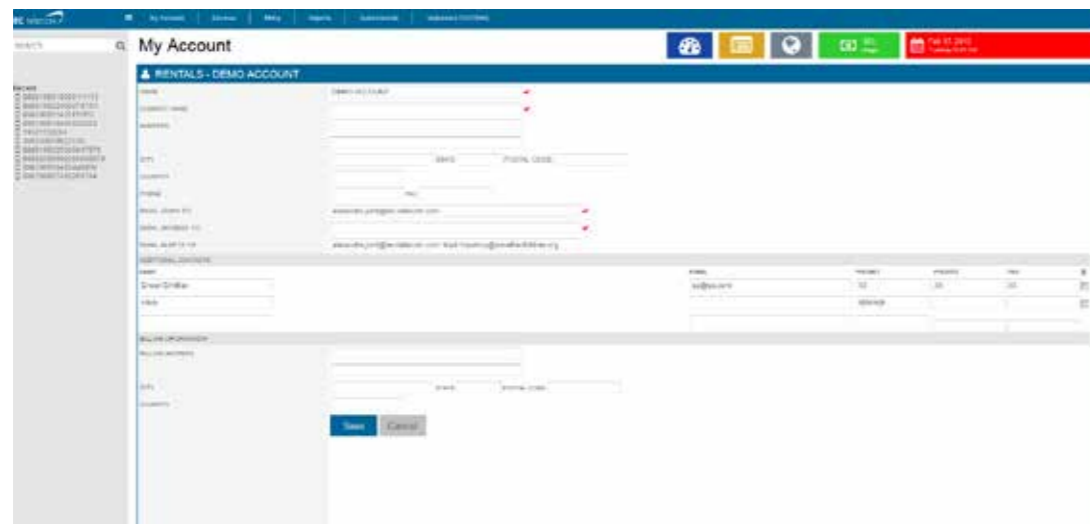
Easy & efficient account management tool: access your data 24/7 wherever you are

Traffic monitoring: complete logs information for both prepaid and postpaid accounts

Usage & Reporting: access and download account and billing history according to various search criteria.

Prepaid account: order, activate and recharge. Check account balances and call details.

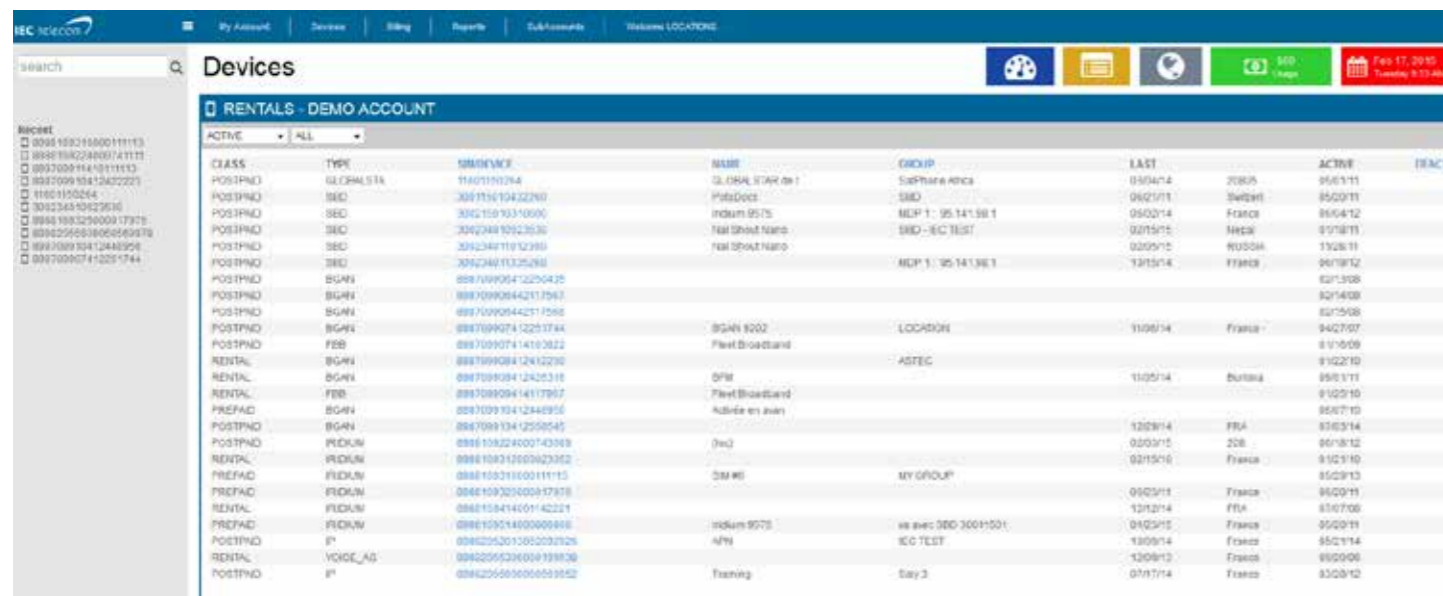
Consumption limits & alerts: set specific limits for a device(s) or groups of postpaid SIM cards and receive email notification when limit is reached.



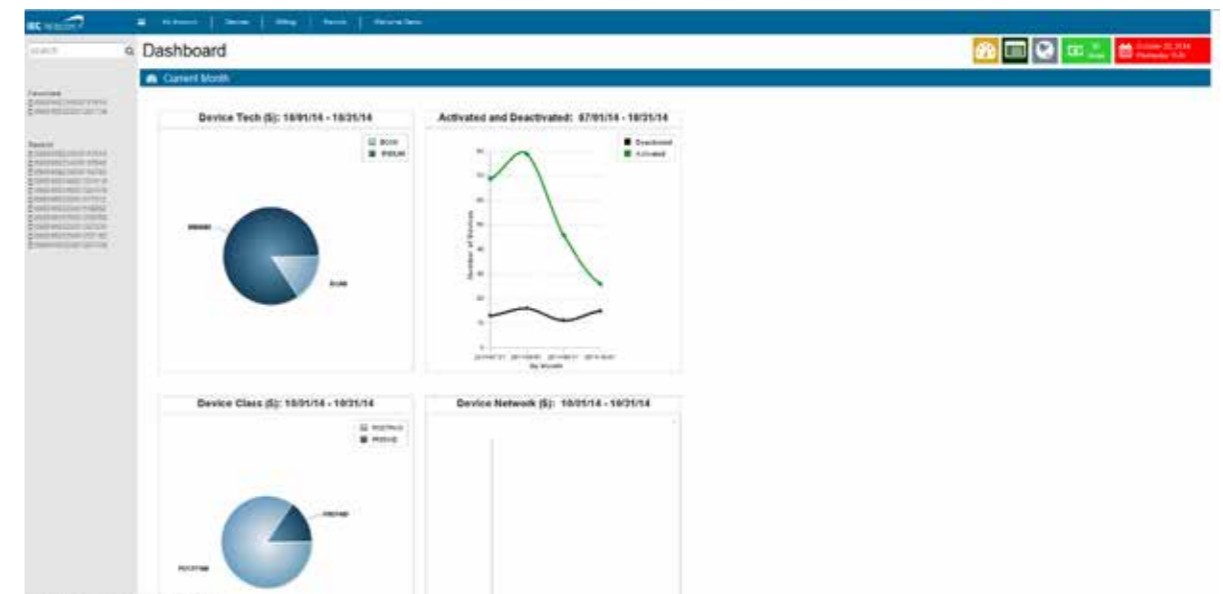
ACCESS AND MANAGE YOUR ACCOUNT INFORMATION, SET EMAIL RECIPIENT(S) FOR INVOICES, CONSUMPTION ALERTS...



SEE LOCATION OF YOUR FLEET AROUND THE WORLD (LAST CALL LOGS)



CHECK ALL YOUR 'DEVICES' / LINES AND EDIT STATUS (ACTIVE, NON ACTIVE, TO BE ACTIVATED...)



ACCESS DASHBOARD WITH ALL RELEVANT INFORMATION DISPLAYED WITH GRAPHICS

IEC TELECOM GROUP INTEGRATES AND DELIVERS HIGHLY RELIABLE MOBILE AND FIXED SATELLITE COMMUNICATIONS SOLUTIONS TO BUSINESSES, PUBLIC INSTITUTIONS AND INDIVIDUALS ALL OVER THE WORLD.

FOR 20 YEARS NOW, IEC TELECOM GROUP OFFERS HIGH-QUALITY SATELLITE-BASED TECHNOLOGY AND PROVIDES CLIENTS WITH EFFICIENT END-TO-END VOICE AND DATA SERVICES WHEN IT MATTERS THE MOST.

OUR LARGE PORTFOLIO INCLUDES MOBILE, PORTABLE AND FIXED SOLUTIONS AND OUR MULTI-NETWORKS APPROACH ENABLE US TO COVER USERS WHEREVER THEY NEED.

WE ARE ABLE TO DEPLOY TAILORED MANAGED NETWORK COMMUNICATIONS SERVICES AND OFFER A COMPREHENSIVE SUITE OF SYSTEM INTEGRATION, PRODUCTS, NETWORK SERVICES AND VALUE-ADDED SERVICES.

WE BELIEVE THIS INTEGRATED APPROACH OF IN-HOUSE DESIGN AND ENGINEERING EXPERTISE PROVIDES US WITH A UNIQUE ADVANTAGE.

THIS COMMUNICATION LIFECYCLE & VALUE PROPOSITION IS TAKEN TO SELECTIVE VERTICAL MARKETS INCLUDING HUMANITARIAN, GOVERNMENTAL, MEDIA, ENERGY, ENTERPRISE AND MARITIME.

IEC TELECOM GROUP SOLUTIONS ARE DEPLOYED IN EUROPE, AFRICA, MIDDLE EAST AND ASIA.